

# Start-Smiling for Life

Here at Start-Smiling your dental health is always our first priority and a team approach between you, your dentist and your hygienist is the most effective way for us to assist you in maintaining your dental health.

To help you to keep your teeth healthy for a lifetime, we have introduced our Start-Smiling for Life plan.

The plan is tailored to cater for your dental needs allowing you to budget for your regular dental care thus making it easier and more affordable.

To provide you with the amount of dental care that is right for you the plan has the added flexibility of 2 levels of care. Our plan, which will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan, also includes worldwide Supplementary Dental Injury and Emergency Insurance, offering valuable assistance when the unexpected happens – see overleaf for details.

## Your benefits

- payment by convenient monthly Direct Debit, allowing you to budget
- a yearly saving on your routine dental care
- 10% discount on treatment fees
- guaranteed registration with the practice and continuing access to your dentist
- no need for an assessment – you can join immediately
- early identification of dental problems to prevent pain, discomfort and inconvenience
- appointment times to suit you whenever possible
- access to a 24 hour dental emergency helpline 365 days per year
- worldwide Supplementary Dental Injury and Emergency Insurance (see overleaf).



## Who is our plan for?

Our plan is designed for patients who wish to attend the practice on a regular basis and have peace of mind that their selected dental care is covered.

## How do you join our plan?

There is no need for an assessment. Joining is very simple. All you have to do is complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS.

In addition to your first monthly payment, an initial registration fee of £10 per person will be payable by you to DPAS and will be included in your first Direct Debit payment.

If you choose to leave the plan for any reason you can do so by simply giving us one month's notice.

## What happens in an emergency?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

## What does our plan include?

### Level 1 costs £15.00 per month and covers:

- one 1 hour hygienist visit per year which incorporates a comprehensive clinical examination conducted by your dentist
- four digital x-rays per year (if required)
- 10% discount on routine dental treatment
- diet and oral hygiene advice
- membership card with 24 hour helpline numbers for dental emergencies at home or abroad
- worldwide Supplementary Dental Injury and Emergency Insurance (see overleaf).

### Level 2 costs £25.00 per month and covers as above plus:

- one extra 1 hour hygienist visit per year which incorporates a comprehensive clinical examination conducted by your dentist at each visit.

The monthly plan cost includes the charges for management and administration payable by you to DPAS.

Treatment not covered by this plan must be paid for separately.

## Any questions?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.

Terms within this brochure are subject to change without notice.



Our Aim....Oral Health for Life

## What does the Supplementary Insurance cover?

### Your Supplementary Insurance provides:

- ✓ cover for:
  - up to £10,000 worth of treatment following dental injury
  - temporary emergency treatment whilst away from home in the UK or abroad (up to the limits specified)
  - the call-out fee charged by a dentist opening their surgery to treat you in an emergency (up to the limits specified)
- ✓ hospital cash benefit if under the care of an oral/maxillofacial surgeon
- ✓ cash benefit if diagnosed with oral cancer
- ✓ 24 hour access to a worldwide emergency helpline

The Supplementary Insurance is designed to cover the cost of **temporary emergency treatment whilst you are away from home** and therefore excludes the cost of emergency treatment carried out by your own dentist, a rota dentist, or any other dentist within a 15 mile radius of your practice. However, call-out fees charged by any dentist to open their surgery (including your own dentist) are recoverable up to policy limits.

In the event of a dental injury, treatment carried out by any dentist (including your own dentist) is covered up to policy limits.

Please refer to the Policy Summary and Important Information leaflet and the Policy for full details of the benefits, terms, conditions and exclusions.

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## Dentists

### Dr Tom Sealey

BChD (2006) MMedEd GDC No 104101

### Dr Tony Aneiros

BDS (Hons) MJDF (RCS Eng) GDC No 83807

## Hygienists/Therapists

Alison Pinchen RDH GDC No 2843

Natalie Ladosu RDH GDC No 137570

Bonnie Stevens RDH GDC No 147692

## Contact

5 Market Place  
Ingatestone  
Essex  
CM4 0BY

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Fax: 01277 356316

Email: [info@start-smiling.co.uk](mailto:info@start-smiling.co.uk)

Web: [www.start-smiling.co.uk](http://www.start-smiling.co.uk)

## Emergencies

**01277 353456**

**Away from home helpline:**

(UK) 0800 525631

(Abroad) +44 1747 820841

## Opening Hours

Monday: 9.00am - 7.00pm

Tuesday: 9.00am - 6.00pm

Wednesday: 9.00am - 6.00pm

Thursday: 9.00am - 6.00pm

Friday: 9.00am - 1.00pm

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