

Start-Smiling – family plan

Our aim is to provide high quality care and treatment in a relaxed, comfortable and safe environment. We are committed to continuing education and keeping abreast of advances in modern dentistry to ensure we maintain the high standards our patients have come to expect.

Research shows that preventive dentistry delivered on a regular basis greatly reduces the risk of dental disease and provides a platform for a lifetime of improved oral health. We encourage such an approach and with this in mind we have designed our family dental plan to reward loyal patients, allowing us to plan your dental care more effectively, to provide the best chance of keeping you dentally fit and to reduce the need for future treatment.

When you join the family plan, you will have the peace of mind that all your preventative dental care will be covered by convenient monthly payments. You will benefit from a Family Plan price reduction of 3% and additionally a further 10% off all of your cosmetic or general dental treatments. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf).

What does our plan include?

All levels (adults and children) include:

- 10% discount on routine dental treatment
- diet and oral hygiene advice
- membership card with 24 hour helpline numbers for dental emergencies at home or abroad
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

For adults Level One plan costs £15.00 per month and covers as above plus:

- one 1 hour hygienist visit per year which incorporates a comprehensive clinical examination conducted by your dentist
- 4 digital x-rays per year (if required).

For adults Level Two plan costs £25.00 per month and covers as above plus:

- an additional 1 hour hygienist visit per year which incorporates a comprehensive clinical examination conducted by your dentist.

The Children's Plan is separated into two price bands which are age-dependant.

For Children aged 5-10 years (inclusive) the cost is £4.00 per month.

For Children aged 11-17 years (inclusive) the cost is £9.00 per month.

Both cover:

- two comprehensive dental examinations per year
- up to two digital x-rays per year if required
- orthodontic referral if required
- invitation to two special children's days (held in the school holidays) for continual reinforcement of good oral hygiene and healthy lifestyle advice.

The monthly plan cost includes the charges for management and administration payable by you to DPAS.

Your benefits

- 10% off all your cosmetic and general dental treatment costs
- family group discount – 3%*
- yearly saving on your routine dental care
- guaranteed registration with the practice and continuing access to your dentist
- priority booking in the event of a dental emergency
- access to a 24 hour dental emergency helpline 365 days per year
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

**When account set up from the same direct debit payment.*

Children up to the age of 5 years are seen free of charge if they are seen with other plan members but are not eligible for assistance from the Worldwide Dental Emergency Assistance Scheme.

Treatment not covered by this plan must be paid for separately.

Who is our plan for?

Our plan is designed for families who wish to attend the practice on a regular basis and have peace of mind that their preventative dental care is covered.

How do you join our family plan?

Joining is very simple. All you have to do is complete a registration form and Direct Debit mandate for you and your children.

In addition to your first monthly payment, a one-off registration fee of £10 per person will be charged and will be included in your first Direct Debit payment.

If you choose to leave the family plan for any reason you can do so by simply giving us one month's notice.

Any questions?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.

Terms within this brochure are subject to change without notice.

What happens in an emergency?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.



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Our Aim....Oral Health for Life

How does the Worldwide Dental Emergency Assistance Scheme work?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
 - emergency call-outs
 - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.

Dentists

Dr Tom Sealey

BChD (2006) MMedEd GDC No 104101

Dr Tony Aneiros

BDS (Hons) MJDF (RCS Eng)

GDC No 83807

Hygienists/Therapists

Alison Pinchen RDH GDC No 2843

Natalie Ladosu RDH GDC No137570

Contact

5 Market Place

Ingatestone

Essex

CM4 0BY

Telephone: 01277 353456

Fax: 01277 356316

Email: info@start-smiling.co.uk

Web: www.start-smiling.co.uk

Emergencies

01277 353456

Away from home helpline:

(UK) 0800 525631

(Abroad) +44 1747 820841

Opening Hours

Monday: 9.00am - 7.00pm

Tuesday: 9.00am - 6.00pm

Wednesday: 9.00am - 6.00pm

Thursday: 9.00am - 6.00pm

Friday: 9.00am - 1.00pm

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